

# Patchwork

Terms of Service

Last updated: 10 June 2026

Please read these Terms of Service carefully before using Patchwork or visiting patchwork.work. By accessing or using Patchwork, you agree to these terms. If you do not agree, please do not use the application.

## 1. Definitions

The following terms are used throughout this document:

- **"Faen Laud"** refers to Niles McCrystal, the individual developer and operator of Patchwork, operating under the trading name Faen Laud. Where these terms refer to "we", "us", or "our", this means Faen Laud.
- **"Patchwork"** refers to the web application (PWA) and associated server infrastructure developed and operated by Faen Laud.
- **"You"** or **"User"** refers to any person who accesses or uses Patchwork.
- **"The server"** or **"our server"** refers to the Patchwork backend infrastructure operated by Faen Laud.

## 2. About Patchwork

Patchwork is a free, privacy-focused web application (Progressive Web App) for plural systems — groups of people who share a single body. It is developed and maintained by Faen Laud. Patchwork lets you document system members, track fronting history, and optionally share fronting status with other trusted Patchwork users.

Patchwork is provided free of charge. There are no paid tiers, subscriptions, or in-app purchases.

## 3. Who Can Use Patchwork

Patchwork is open to anyone. There is no minimum age requirement. However, you are responsible for ensuring that your use of Patchwork complies with any laws or rules that apply to you based on where you live.

If you are using Patchwork on behalf of someone else (for example, helping a system member set up the app), you agree to these terms on their behalf as well.

## 4. Your Data

Patchwork is designed to keep your data private. Your system data — member profiles, fronting history, and categories — is encrypted on your device using AES-256-GCM before being uploaded to our server. We cannot read, access, or decode this content.

The Patchwork server stores:

- **Your encrypted system backup** — a sealed encrypted blob containing your members, fronting history, and categories, used to sync your data across devices and restore it on sign-in. We cannot read its contents.

- **Encrypted individual member records** — stored by hashed ID only. We cannot link these to real identities or read their contents.
- **Your user ID** — derived from your Discord account via Logto.
- **Your RSA public key and AES salt** — used so friends can encrypt messages to you, and so your backup key can be consistently derived on new devices.
- **Your friend associations** — so the server knows who to route messages to.
- **Encrypted fronting notifications** — temporarily stored as ciphertext until delivered. We cannot read their contents.
- **Your Web Push subscription** — if you enable notifications, your browser's push endpoint and cryptographic keys are stored to allow notification delivery.

We do not store your email address, Discord username, system name, or any unencrypted member information. All content shared between users is end-to-end encrypted. For full details, please read our Privacy Policy.

## 5. Acceptable Use

You agree to use Patchwork only for lawful purposes and in a way that does not harm others. You must not use Patchwork to:

- Harass, abuse, or harm other users
- Attempt to gain unauthorised access to other users' data or the Patchwork server
- Reverse-engineer, decompile, or tamper with Patchwork in ways that violate applicable law
- Use Patchwork in any way that interferes with the service for others
- Transmit malware, spam, or any content designed to damage systems or deceive people

Because Patchwork is a community-focused tool for plural systems, we ask that you approach other users with respect and care.

## 6. Third-Party Services

Patchwork uses Discord for sign-in (via Logto OIDC). By signing in with Discord, you are also subject to Discord's Terms of Service and Privacy Policy. Patchwork has no control over Discord's practices and is not responsible for them.

Logto is used as an identity middleware. Your Discord user ID and sign-in event are processed by Logto in order to issue you an authentication token. Logto's own privacy practices apply to this processing.

## 7. Availability and Changes

Patchwork is provided on an "as available" basis. We do our best to keep the service running, but we cannot guarantee uninterrupted access. We may update, change, or discontinue Patchwork at any time.

We may update these Terms from time to time. When we do, we will update the "Last updated" date at the top of this document. Continued use of Patchwork after changes are posted means you accept the updated terms.

## 8. Disclaimer of Warranties

Patchwork is provided "as is" and "as available" without warranties of any kind, either express or implied. We do not warrant that the application will be error-free, secure, or available at all times. To the maximum extent permitted by applicable law, we disclaim all warranties, including but not limited to implied warranties of merchantability, fitness for a particular purpose, and non-infringement.

## 9. Limitation of Liability

To the fullest extent permitted by law, Faen Laud and the Patchwork project shall not be liable for any indirect, incidental, special, or consequential damages arising from your use of (or inability to use) Patchwork, even if we have been advised of the possibility of such damages.

Because Patchwork is a free, community project, our total liability to you for any claim arising from these terms or your use of Patchwork shall not exceed £10 (ten pounds sterling) or the equivalent in your local currency.

## 10. Governing Law

These Terms are governed by the laws of England and Wales, without regard to conflict of law principles. If you are located in another jurisdiction, local mandatory consumer protection laws may also apply.

## 11. Contact

If you have questions about these Terms, please contact us at: **legal@patchwork.work**